

022195ocket No. 022195-000100US

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ATTENTION: Examiner Unassigned

Group Art Unit 2642

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CERTIFICATION OF FACSIMILE TRANSMISSION

I hereby certify that the following documents in re Application of Wendell D. Brown, Application No. 10/796,423, filed March 8, 2004 for VIRTUAL CALL CENTER are being facsimile transmitted to the Patent and Trademark Office on the date shown below.

Documents Attached

- 1) Transmittal Form (1 p); and
- 2) Request to Rescind Previous Nonpublication Request 35 U.S.C. 122(b)(2)(B)(ii) (1 p).

Number of pages being transmitted, including this page: 3

Dated: March 4, 2005


Diane Hawley

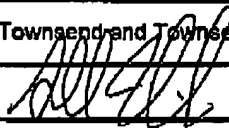
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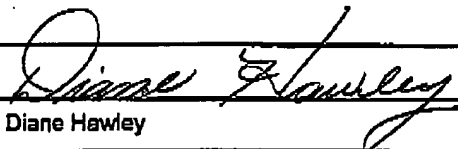
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PTO/SB/21 (09-04)

| | | |
|--|------------------------|-------------------|
| TRANSMITTAL FORM <i>(to be used for all correspondence after initial filing)</i> | Application Number | 10/796,423 |
| | Filing Date | March 8, 2004 |
| | First Named Inventor | Brown, Wendell D. |
| | Art Unit | 2642 |
| | Examiner Name | Unassigned |
| | Attorney Docket Number | 022195-000100US |
| Total Number of Pages in This Submission | | 2 |

| ENCLOSURES (Check all that apply) | | |
|---|---|--|
| <input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavit/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/ Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53 | <input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD | <input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below): Request to Rescind Previous Nonpublication Request 35 U.S.C. 122(b)(2)(B)(ii) |
| Remarks The Commissioner is authorized to charge any additional fees to Deposit Account 20-1430. | | |
| SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT | | |
| Firm Name | Townsend and Townsend and Crew LLP | |
| Signature |  | |
| Printed name | Ardeshir Tabibi | |
| Date | March 4, 2005 | Reg. No. 48,750 |

| CERTIFICATE OF TRANSMISSION/MAILING | | |
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| Signature |  | |
| Typed or printed name | Diane Hawley | Date March 4, 2005 |

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Approved for use through 10/31/2002. OMB 0851-0031

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**REQUEST TO RESCIND PREVIOUS
NONPUBLICATION REQUEST
35 U.S.C. 122(b)(2)(B)(II)**

| | |
|----------------------|---------------------|
| Application Number | 10/796,423 |
| Filing Date | March 8, 2004 |
| First Named Inventor | Brown, Wendell D. |
| Title | VIRTUAL CALL CENTER |
| Atty Docket Number | 022195-000100US |
| Group Art Unit | 2642 |
| Examiner | Unassigned |

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I hereby rescind the previous request that the above-identified application not be published under 35 U.S.C. 122(b).

March 4, 2005

Date

Signature

Ardeshtir Tabibi

Typed or printed name

This request must be signed in compliance with 37 CFR 1.33(b).

Note: Filing this rescission of a previous nonpublication request is considered the notice of a subsequent foreign or international filing required by 35 USC 122(b)(2)(B)(iii) and 37 CFR 1.213(c) if this rescission is filed no later than forty-five days (45) days after the date of filing of such foreign or international application. See 37 CFR 1.137(f) if a notice of subsequent foreign or international filing required by 35 USC 122(b)(2)(B)(iii) and 37 CFR 1.213(c) is not filed within forty-five days (45) days after the date of filing of the foreign or international application.

CERTIFICATE OF MAILING OR TRANSMISSION

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner For Patents, Box PG Pub, Washington, DC 20231, or facsimile transmitted to the U.S. Patent and Trademark Office on:

Name (Print/Type) Diane Hawley

Signature

Date

March 4, 2005

Burden Hour Statement: This collection of information is required by 37 CFR 1.213(b). The information is used by the public to rescind a previously filed request that an application not be published under 35 U.S.C. 122(b) (and the PTO to process that rescission). Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This form is estimated to take 5 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

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